

SUBJECT: CNP-M-A051925-02 CNP Transaction Processing Issue – Final

NOTICE DATE: May 19, 2025

NOTICE TYPE: CNP-M-A051925-02 – Final

DAYS AFFECTED: May 19, 2025 – please note previous notice contained an incorrect date.

SHORT DESCRIPTION: CenterPoint Energy delay in processing transactions has been resolved.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy experienced a delay in processing transactions. All Market Participants should take note of the following:

- **No action from market participants is needed, impacted orders are now processed and completed.**

ADDITIONAL INFORMATION: This is the final notice regarding this issue.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC
